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Serial No. 09/772832

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Patent Application

Inventors: Lun Xiong He
Bing Leng
ZhongJin Yang
Peng Zhang

Case Name/No.: He 1-1-4-3

Serial No.: 09/772832

Filing Date: January 30, 2001

Examiner R. Al Aubaidi Group Art Unit: 2642

Title: Method, System, And Server For Providing Internet Call Waiting Service

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P.O. Box 1450
Alexandria, VA 22313-1450

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Authorization is hereby given to B.B. Lansdown and/or I.L. Washington of B's Business Services to access the files for the above-referenced patent application in order to make copies of any or all papers in these files.

Respectfully,

By: John B. MacIntyre
John B. MacIntyre
Reg. No. 41170
(630) 979-4637

Date: 2/10/04
Docket Administrator (Room 3J-219)
Lucent Technologies Inc.
101 Crawfords Corner Road
Holmdel, NJ 07733-3030